

## **CESSATION OF S<sup>3</sup> REWARDS AND VOUCHER PROGRAMMES AT THE CLEMENTI MALL**

### **FREQUENTLY ASKED QUESTIONS**

#### **Q: Why is The Clementi Mall no longer a participating mall for the S<sup>3</sup> Rewards Programme?**

A: The Clementi Mall will change ownership with effect from 30 January 2026 and will no longer be a mall under CPI Paragon Trustee Pte Ltd (a trustee of Paragon Trust).

#### **Q: When is the last day to earn S<sup>3</sup> Rewards points at participating stores in The Clementi Mall?**

A: The awarding and earning of S<sup>3</sup> Rewards points will remain available until 29 January 2026. You may continue to redeem existing S<sup>3</sup> Rewards points until 29 April 2026.

#### **Q: Where else can I earn and utilise my S<sup>3</sup> Rewards points?**

A: S<sup>3</sup> Rewards member benefits including earning and utilisation of points remain available at The Woodleigh Mall.

#### **Q: What should I do if I would like to redeem my UOB Instant Rewards?**

A: UOB Instant Rewards will be available for redemption at the Information Counter (Level 5) in The Clementi Mall until 29 January 2026. From 30 January 2026, please visit the Concierge Desk at Paragon to redeem your UOB Instant Rewards.

#### **Q: Can I still purchase physical Cuscaden Peak Mall (CPM) vouchers at The Clementi Mall Customer Service Counter?**

A: No, the sale of physical CPM vouchers at The Clementi Mall Customer Service Counter will not be available from 30 January 2026.

#### **Q: Can I still utilise my physical Cuscaden Peak Mall (CPM) vouchers at participating stores in The Clementi Mall?**

A: Yes, you may continue to utilise physical Cuscaden Peak Mall (CPM) vouchers at participating stores until 29 April 2026.

#### **Q: Can I still redeem and utilise my Cuscaden Peak Mall (CPM) eVouchers at participating stores?**

A: Yes, you may continue to utilise Cuscaden Peak Mall (CPM) eVouchers at participating stores until 29 April 2026.

#### **Q: Can I still redeem and utilise my S<sup>3</sup> Rewards including Welcome Treats, Member Exclusive Deals & Rewards participating stores in The Clementi Mall?**

A: The redemption of Welcome Treats, Member Exclusive Deals & Rewards at participating stores will be available until 29 April 2026.

#### **Q: Can I still redeem and utilise my Carpark Credits (CP\$) at The Clementi Mall via the S<sup>3</sup> Rewards app?**

A: The redemption of Carpark Credits (CP\$) via the S<sup>3</sup> Rewards app will remain available until 29 April 2026.